

RETURN FORM



Hi!

We hope you love your new Orca gear as much as we loved making it for you!
However, we understand that sometimes some things don't quite look or fit the way you were expecting when checking out this product online, so we are happy to accept returns for any reason within 30 days of its shipping date.

Please follow these instructions to return your product:

- Contact the post-sales department by emailing to returns@orca.com and requesting a Return Authorization number (RA number). Returns will not be accepted without proper RA number issued by Orca.
- Once you have the RA number, fill out this form and include it in the box where you are going to return the product, preferably the same box that was sent to you originally.
- Please send your return to:

ORCA RETURNS

Orbea S. Coop
Polígono Industrial Goitondo s/n
48269 Mallabia, Bizkaia
Spain

- We suggest you send this return using a carrier offering tracking as we take no responsibility for misplaced returns.
- All goods will be inspected on return. We try hard to accept all returns, in the unlikely event that an item is returned to us in an unsuitable condition, we may have to send it back to you.
- If you should need any further help in returning your order please check out www.orca.com.
- This return procedure is only valid for sales done via www.orca.com.

ORDER INFO

Order number

RA number

PRODUCT INFO

Item number

Quantity

Description

REASON OF THE RETURN

Please, let us know the reason of your return:

PERSONAL DATA

Name

E-mail

Telephone
